



CONTRACT AGREEMENT

THIS AGREEMENT, made this 28 FEB 2022 day of _____, 2022 between the **DEPARTMENT OF LABOR AND EMPLOYMENT (DOLE)**, with office address at DOLE Main Building, corner Muralla and General Luna Streets, Intramuros, Manila, represented by **SECRETARY SILVESTRE H. BELLO III**, hereinafter called the “**DOLE**” and **JOINT VENTURE OF ePLDT, INC., CURO TEKNIKA, INC. AND PLDT, INC.**, hereinafter called “**SERVICE PROVIDER**” represented by the following:

Name of Authorized Signatory	Position	Company Name	Company Address
Angelene G. Amistoso	Group Financial Controller	ePLDT, Inc.	5 th Floor, L.V. Locsin Building, Ayala corner Makati Avenue, Makati City
Juan Eduardo L. Tinio	Chief Operating Officer	Curo Teknika, Inc.	25 th and 26 th Floors, Robinsons Cyberscape Alpha, Garnet and Sapphire Roads, Ortigas Center, Pasig City
Joycelyn R. Hilao	Assistant Vice President and Center Head of Corporate Relationship Management - E	PLDT, Inc.	PLDT MGO Bldg. Dela Rosa St., Legaspi Village, Makati City

WHEREAS, the DOLE invited Bids for certain goods and ancillary services, viz., “**DOLE Contact Center Service/1349 Hotline**” and the DOLE has accepted a total Bid for **Four Million Four Hundred Twenty Thousand Six Hundred Twenty Pesos only (₱4,420,620.00)** hereinafter called the “**Contract Price**”.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents as required by the 2016 revised Implementing Rules and Regulations of Republic Act No. 9184 shall be deemed to form and be read and construed as integral part of this Agreement, viz.:
 - i. Philippine Bidding Documents (PBDs);
 - i. Terms of Reference;
 - ii. Schedule of Requirements;
 - iii. Technical Specifications; and
 - iv. General and Special Conditions of Contract;

ii. Winning bidder's bid, including the Eligibility requirements, Technical and Financial Proposals, and all other documents or statements submitted;

Bid form, including all the documents/statements contained in the Bidder's bidding envelopes, as annexes, and all other documents submitted (e.g., Bidder's response to request for clarifications on the bid), including corrections to the bid, if any, resulting from the Procuring Entity's bid evaluation;

iii. Performance Security;

iv. Notice of Award of Contract, and the Bidder's conforme thereto; and

v. Other contract documents that may be required by existing laws and/or the Procuring Entity concerned in the PBDs. **Winning bidder agrees that additional contract documents or information prescribed by the GPPB that are subsequently required for submission after the contract execution, such as the Notice to Proceed, Variation Orders, and Warranty Security, shall likewise form part of the Contract.**

3. In consideration for the sum of **Four Million Four Hundred Twenty Thousand Six Hundred Twenty Pesos only (P4,420,620.00)** or such other sums as may be ascertained, the **JOINT VENTURE OF ePLDT, INC., CURO TEKNIKA, INC. AND PLDT, INC.** agrees to deliver a managed Cloud-based Contact Center System as a Service (SaaS) for One (1) Year in accordance with its Bid.

4. The DOLE agrees to pay the above-mentioned sum in accordance with the terms of the Bidding.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on the day and year first above written.


Signed, sealed, and delivered by:


**DEPARTMENT OF LABOR AND
EMPLOYMENT**

**JOINT VENTURE OF ePLDT, INC.,
CURO TEKNIKA, INC. AND PLDT, INC.**

By:

By:



SILVESTRE H. BELLO III
Secretary

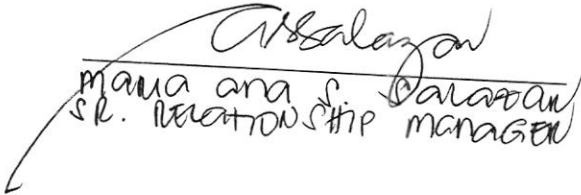

ANGELENE G. AMISTOSO
Group Financial Controller, ePLDT, Inc.


JUAN EDUARDO L. TINIO
Chief Operating Officer, Curo Teknika, Inc.


J. Hilao
JOYCELYN R. HILAO
Assistant Vice President and
Center Head of Corporate Relationship
Management – E, PLDT, Inc.

Signed in the presence of:


RAUL M. FRANCIA
Director, Information and Publication Service


Mama Ana S. Parawan
SR. RELATIONSHIP MANAGER

Certified Funds Available: ₱ 4,420,620 -
ORS 2022-02-650


RICHELDA L. BALLAD
Department Chief Accountant
Financial and Management Service

