



Department of Labor and Employment

**QUALITY MANAGEMENT SYSTEM
General Documented Information**

DOLE-QP

Effective Date:
16 March 2018


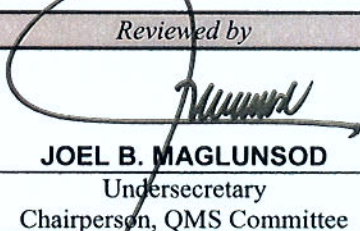
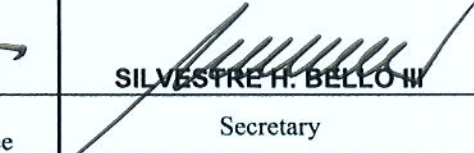
Revision No.
03

Page 1 of 1

Title: Quality Policy

Department of Labor and Employment, the national government agency mandated to promote gainful employment opportunities and optimize development and utilization of the country's manpower resources, advance workers' welfare by providing for just and humane working conditions and terms of employment and maintain industrial peace by promoting harmonious, equitable, and stable employment relations that assure equal protection for the rights of all concerned parties, is committed to:

- Champion the cause of the workers and employers, including their legitimate organizations, towards achieving decent and productive employment for all Filipinos;
- Exceed client's satisfaction by providing them with high quality service with professionalism, integrity, sense of responsibility and organizational discipline on timely delivery;
- Engage its people in maximizing opportunities and enhancing good practices at all levels including relationship management between stakeholders and other interested parties;
- Comply with applicable legal and other requirements; and
- Continually improve the Quality Management Systems through regular review of its quality objectives, periodic assessment of potential risks associated with its implementation to ensure effective risk control and management.

<i>Prepared by</i>	<i>Reviewed by</i>	<i>Approved by</i>
 MARIA GLORIA A. TANGO Assistant Secretary Vice-Chairperson, QMS Committee	 JOEL B. MAGLUNSOD Undersecretary Chairperson, QMS Committee	 SILVESTRE H. BELLO III Secretary

This document is controlled. Only authorized persons are allowed to print, reproduce and distribute this document. When issued, this document requires the original signature of the Document Control Officer in order to be valid.

